

Try the links below to log onto ZOOM...

However, if you have **Problems** click [HERE](#) and follow the directions carefully.

# Morning Circle Links

Use your official NYC student email

Time: 8:30 am Monday-Friday

**Note** You can also find link at <https://www.ms266brooklyn.org/>

## Join Zoom Meeting

<https://us02web.zoom.us/j/84257357241?pwd=R000YzQ4Qno5RDdINWlOUyszUFR3QT09>

## Meeting ID

[842 5735 7241](#)

## Passcode

[179861](#)



Dear student,

Try these two solutions:

## **Solution #1 - Clear History**

1. The first step for troubleshooting Zoom would be to log out of all accounts in all the browsers and Zoom.
2. Clear your browsing data (clear your history) completely,
3. Try to log into Zoom using the app instead of a browser. sometimes people are logged into things in multiple accounts, and that causes problems for the DOE Zoom.
4. Here's a little more information:

[https://support.zoom.us/hc/en-us/articles/201362383-Signing-out-and-switching-between-accounts?mobile\\_site=true](https://support.zoom.us/hc/en-us/articles/201362383-Signing-out-and-switching-between-accounts?mobile_site=true)

Also, if you sign in with the app instead of the browser, that should make it easier for you to sign in as SSO and use the NYC DOE domain.

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## **Solution #2 - Call Tech Support**

If 4 steps above don't work, call NYC DOE tech support **718-935-5100**. They will walk you through the problem until it's fixed.

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Finally, if the tech support operator can't fix your issue, let us know in THE FUNNEL  
⇒ [LINK](#)

**We will reach out and call you.**

Please let me know if you have any other questions or if this solved the issue.

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